

## Violation List – Month of December 2023

Account	Technician	Manager	Notes
210560	Alex Roman	Paul Moran	Tech replaced contact. No warranty.
318878	Alex Roman	Paul Moran	Tech replaced contact. No warranty.
11286	Art Bernier	Paul Moran	Tech replaced smoke. No warranty.
162633	Art Bernier	Paul Moran	Tech replaced camera - no camera warranty. Art actually installed 2 cameras previously as well THIS YEAR. That's 3 cameras replaced total to replace ADC cameras. Could be four based on the previous service history, but 3 for sure. Art OWES for the cost of 3 Eufy cameras.
12333	Art Bernier	Paul Moran	Tech installed new panel, CBU and several other components. Did not review payment and did not review contract (collected agreement does not take customer to their current expiration date.)
588468	Djoy	Sub	Tech updated CBU. Was not asked on ticket and no contract or payment was secured for it.
537585	Erik Carr	Rodney Mays	Tech installed new 4G CBU and doorbell. Agreement collected is signed by someone else (not account holder).
557496	Jimmy Gonzalez	Matt Foster	Technician repaced 3 missing sensors. Missing sensors are not covered under
532656	JR Sanchez	Sub	Tech did a full system replacement with new save agreement. Agreement secured in PORTAL does not have the city. Just the address again.
530231	MDI	Sub	Tech installed new CBU and batteries. No warranty. Service call was cancelled by L. Reynolds, but she still has no contract for warranty add. I think she was attempting?
371587	Noah Vanzee	Alberto Zelaya	Tech installed new 4g cbu and contacts. Agreement is not in the account holder name.