

# Violation List – Month of April 2025

## **Alex Roman**

4898	Tech installed new smoke and fixed 4 contacts. No warranty.
331789	Technician installed 2 free contacts, per service request. Previous notes were that customer was to pay for them outright. No payment, no new contract and no other notes regarding free equipment. Customer is also over \$800 past due.

## **Art Bernier**

371822	Tech replaced contact. No warranty - no payment.
--------	--

## **Ardis Graham**

395033	Technician installed new Eufy 2Pk, per save. Tech should have checked agreement - because there isn't one. The difference for cameras is also not posted. Deal was deleted as a no comm. So now, no agreement, no deal & customer received new Eufy 2pk for free.
--------	---

## **Enrique Tapia**

380481	Tech performed 4g Flip. Contract collected is an AMP agreement - but this is not an AMP account. New contract was sent, but not signed.
--------	---

## **Jano Davis**

198959	Competition Save. Technician re-installed all equipment (unclear whether it was all new or already onsite) due to TI situation. Agreement for TI Save is from November. Too old to process. New agreement should've been collected before leaving.
--------	--

## **Josh Castro**

529218	Technician installed new panel and equipment. Account is in collections (no good faith payment collected) and contract collected is missing guarantor information. Deal is no good and needed fixed before providing new system and equipment.
--------	--

## **Pelican**

768210	Technician performed service on camera. No camera warranty. Was being worked, but contract was not signed.
756753	Tech gave free camera service. Account is over \$200 past due.
860014	Tech gave free camera service.

## **Randy Thomas**

878789	Tech stated he installed panel, CBU, 7 contacts, Motion, Glassbreak, med pen and keyfob. Tech was here two weeks ago with the same exact notes. Unsure if he was paid on both but if so, pay needs to be deducted.
--------	--