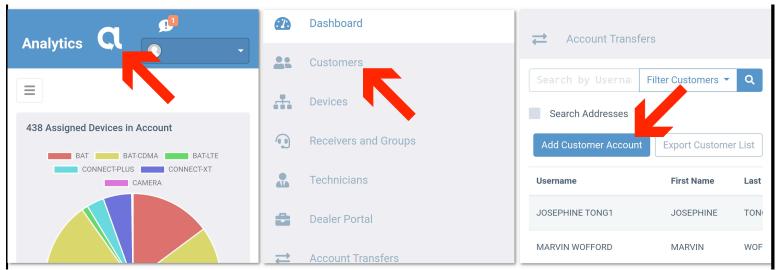
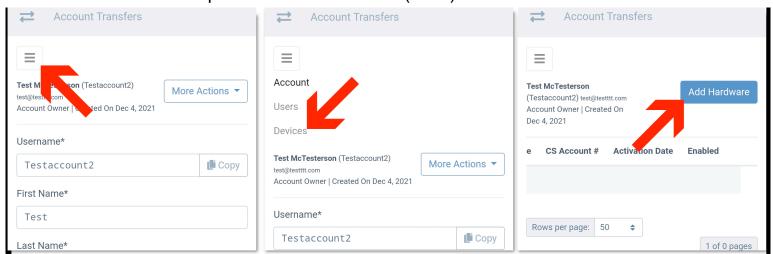
Alula Registration

Use these instructions to register devices, including radios for Alula

- 1. Go to alulaconnect.com
- 2. Once signed in, you must add customer to Alula. Follow the steps below.



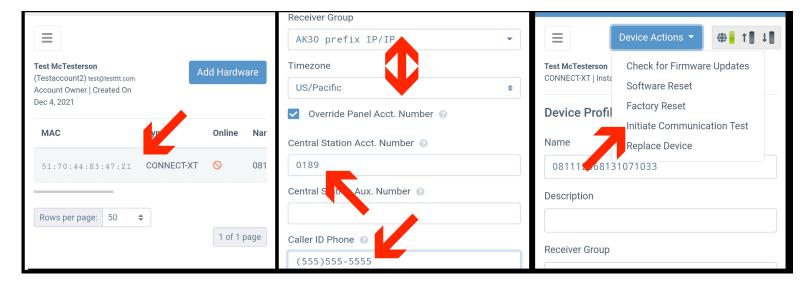
- 3. Fill out ALL required information. You must select a username even if the customer is NOT USING INTERACTIVE OPTIONS. Select blue Save button at the bottom of page.
- 4. Follow the next steps to add the hardware (CBU).



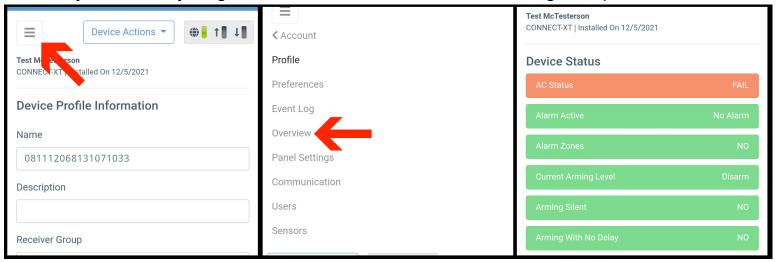
- 5. Enter the Mac* and CRC* Numbers. Numbers are found on each CONNECT device.
- 6. Select "Home Automation" if customer is using ZWAVE options. Hit Save.



- 7. The next steps allow you to "Take Action" with the device. Select the Device on the next screen.
- 8. Select the Receiver Group, Timezone, Caller ID Phone and Device Address. Do not worry about Central Station Aux. Number.
- 9. You must CHECK the "Override Panel Acct. Number" to input the last 4 of the monitoring account number. Hit Save.
- 10. INSTALL THE CONNECT-XT DEVICE
- 11. After CONNECT-XT is online, intitiate a Communication Test. The CONNECT-XT DOES NOT SUPPORT A TEST INITIATE FROM THE DEVICE ITSELF. You have to do this from the AlulaConnect website to get the CBU connected.



- 12. Check your signal history in Rapid Response to verify communication is good.
- 13. After verifying signals, follow the instructions to finish the CONNECT-XT troubleshooting.
- 14. If you have anything in ORANGE, additional troubleshooting is required.



- 15. Once completed, have customer download the Alula Connect App on their smart phone.
- 16. PUSH NOTIFACTIONS DO NOT COME DEFAULTED ON. Go to Notifications in the app to enable the push notifications for your customer.
- 17. The app has SHS corporate phone numbers for any additional concerns or questions.