

Audit Review – Month of March 2023

Account	Technician	Manager	Notes
271032	Alfredo Sebring	Paul Moran	Tech installed new 4G CBU. Agreement in house has a term that does not bring customer to their current expiration date. Did not review.
406300	Art Bernier	Paul Moran	Tech installed new 4G CBU. No agreement, no payment.
174620	Art Bernier	Paul Moran	Tech sold w/ transmitter for \$50. Incorrect price – too low.
163595	Art Bernier	Paul Moran	Tech states he installed 4 Eufy cameras. Service stated equipment onsite, but only 1 payment was taken for 1 of the 2 packs. The payment for the other 2pk was not collected. Went back through the notes and only 1 2pk was requested. I am unable to verify if 2 camera Eufy 2pks were shipped – but this is the note left by S.W., Keith Kelly <i>collected agreement for complete and camera warranty \$25 increase 73.95/36 months also collected 350 for 2 pack of eufy cameras also got in contct with shane to follow up with his 3g flip Created By : Keith Kelly Extension : 1113 On : 02/03/2023 at 02:57:51 PM</i>
393570	Ben Camarillo	Albert Zelaya	Tech replaced contact. No warranty and no no payment collected.
450226	Bishop Russell	Matt Foster	Tech installed new 4G CBU. Stated agreement is in house. It isn't. \$5 increase was sent but never signed.
556940	Broadserv	Sub	Tech installed new 4G CBU. No agreement, no payment.
37772	Dave Howard	Albert Zelaya	Tech installed new 4G CBU. Stated agreement was collected with ACE#. It isn't.
465097	Eugene Boubankov	Dan Kausalik	Tech installed new 4G CBU. No agreement, no payment.
23710	Jimmy Gonzalez	Matt Foster	Tech installed new 4G CBU. No agreement, no payment.
397331	Jimmy Gonzalez	Matt Foster	Tech installed new 4G CBU. No agreement, no payment.
866265	Josh Castro	Albert Zelaya	Tech installed smoke detector. Collected new agreement, but there is no increase. SW made a mistake and in fact, made the same mistake even after tech visit. \$4 should've been added to rate and both collected agreements have no increase.
352678	Mark Olsen	Dan Kausalik	Tech installed 4G CBU. Agreement collected is all the way from Sept 2022. I sent a new agreement to be signed because Mark doesn't work here anymore.
162268	Nathan Whitehead	Paul Moran	Tech installed new 4G CBU. No agreement, no payment.
859871	Pelican State	Sub	Tech installed missing sensor. No covered under warranty.
397264	Pelican State	Sub	Tech installed missing sensor. No covered under warranty.
584841	Pelican State	Sub	Tech installed missing sensor. No covered under warranty.

470234

Rodney Mays

Dan Kausalik

Tech installed new 4G CBU. No agreement secured or payment. Previously collected agreement is over a year old.