

Violation List – Month of September 2023

Account	Technician	Manager	Notes
210560	Alex Roman	Paul Moran	Tech installed replacement motion – no warranty.
298266	Alex Roman	Paul Moran	Tech replaced panel, CBU and equipment. Equipment was authorized by Ambrose, but contract collected has incorrect guarantor information.
543892	Anthony Puig	Erik Carr	Tech replaced panel with new agreement. The agreement collected has the wrong state and the guarantor information is incorrect.
167993	Art Bernier	Paul Moran	Tech installed new panel and CBU upgrade. Rate on contract does not reflect CBU add or panel. Warranty is marked off, so I am assuming that a \$10 warranty was added only. TECH NEEDED TO REVIEW.
105918	Art Bernier	Paul Moran	Tech installed new CBU from landline. Did not review agreement. \$10 minimum needs added to contact. Only increased \$3.
227648	Chad Nichols	Matt Foster	Tech installed new 4G CBU and panel. Agreement collected does not have the correct guarantor address.
514742	Djoy Alarms	Sub	Tech installed 16 batteries. Customer does not have battery warranty. warranty marked.
888775	Frankie Brown	Paul Moran	No notes on closed ticket. Customer is claiming service was never completed. Cannot verify because no notes from technician.
317080	JR Sanchez	Sub	Tech installed new panel. Agreement shows for a \$10 increase, but does not take customer to their current end of contract date. They are about 1 month off.
881898	Lindsey Auto	Sub	Tech installed new panel and CBU. Contract secured has typo in address.
361827	Nathan Whitehead	Paul Moran	Tech replaced heat detectors due to renovations. There is no warranty.
363721	Noah Vanzee	Albert Zelaya	Tech installed 2 smokes and 1 carbon. Agreement collected has incorrect address.
374010	Noah Vanzee	Albert Zelaya	Tech installed new 4G CBU. Agreement has wrong business address.
9499	Paul Moran	Dan Kausalik	Tech installed new 4G CBU. Agreement not collected during/prior to arrival for \$5 increase.
558080	Pelican	Sub	Tech did a flip and replaced several low batteries. This account is in collections and no new agreement was secured before or during tech visit.
703838	Pelican	Sub	Tech installed 3 cameras with no posted payment. Account is also, over \$300 past due.
44109	Richard Hanosek	Albert Zelaya	Tech replaced missing contact. Not covered under any warranty.
375195	SHS Direct		Tech installed new 4G CBU and medical pendant. Contract collected is signed by wrong person.
394897	SHS Direct		Tech states they installed a CBU. No records can be found anywhere regarding. Not on

